

Annual Report 2002



 Saint John of God
Association
BELFAST





SAINT JOHN OF GOD ASSOCIATION

The Mission of the Saint John of God Association is to provide housing, care and/or support for frail elderly and people with disabilities, in a care home or in a domiciliary care setting in accordance with the values, principles and caring traditions of the Hospitaller Order of St John of God.



MANAGEMENT TEAM

Oona Rasmussen, Manager - Dympna House and Service Development Co-ordinator; Mary Malone, Manager - Owenvale Court;
Br Finnian Gallagher, O.H., Director; Maria Hamill, Manager - Molinos Service; Rita McGettrick, Administrative Manager.



DIRECTOR'S REPORT

Dear Reader

The now very familiar words that we associate with the earliest days of St. John of God Hospitality - "Let the Heart Command" - were not the words of John himself but of one of his first benefactors. These words were the motto of the Venegas family who in 1539 in Granada, Spain, were the first to offer John shelter.

Such hospitality is lived out in the lives of people around the world, sometimes in the most surprising ways. It may be the response of the wealthy business person to the plight of families dying from famine or AIDS in Malawi or the thousands of St. John of God staff around Ireland who donated a day's salary to "A Day for Africa".

For us in Belfast, our "Let the Heart Command" experience came when Catherine came to see Owenvale Court and discovered that we were in the final stages of preparation for opening. Catherine was so grateful that this home was being opened in her neighbourhood that she offered to get some help together to clean the Home from top to bottom. The following two evenings she and her "team of volunteers" were our welcome visitors.

This story sums up the welcome that has been extended to us since our arrival in Belfast in 1998. Everyone wishes they could help in situations of need, or by offering a helping hand so they could assist another. Some need time to think how and what to do, others can let their heart govern their actions. On the other hand it is important that when the helping hand is extended that we in turn are ready to receive graciously.

This Annual Report for 2002, speaks for itself, but behind the facts and figures there are many who have done above and beyond the call of duty, for it is often how an action is done that makes the difference. To all of these, our staff and all who assist us or whom we assist in delivering a service to those in our care, I say thank you.

"Manifest love with random acts of kindness."



Br Finnian Gallagher, O.H.
Director



SERVICE DESCRIPTION / STRUCTURE

This year's Annual Report spans three Services that comprise Saint John of God Association, namely Dympna House, Molinos Service and Owenvale Court. In April, BIH Housing Association joined us through a Joint Management Agreement in providing a Residential home for frail elderly at Owenvale Court and a complex of seven single residency bungalows for people with a learning disability with a communal suite of facilities from laundry to kitchen, at Owenvale Mews.

Owenvale Mews, together with Dympna Mews on the campus of Dympna House, comprises Molinos Service. This is a supported housing scheme for adults with a learning disability.

Dympna House – the third component of Saint John of God Association is a residential home for people with a learning disability. Our Joint Management Partner in this project is Oaklee Housing Association.

We submit Dympna House and Owenvale Court to the rigorous biannual inspection of the Eastern Health and Social Services Board Registration and Inspection Unit.



Visitors from St. John of God Menni Services in Dublin with the Belfast Team: L to r - Br. Dominic Barry, O.H., Marian Fanning, Oona Rasmussen, Br. Finnian Gallagher, O.H., Rita McGettrick, Carmel Shanaghan, Maria Hamill, Kevin Whelan.

DYMPNA HOUSE

This 23 bedded residential home, on Glen Road, is home for 22 adults and in addition provides 1 respite place. All residents attend a day centre, Monday to Friday.

Over the past two years the home has undergone considerable renovation and decoration. Residents enjoy a good level of social life. During the year residents of Dympna House and tenants of Molinos Service, took part in summer holidays and the Order pilgrimage to Knock Shrine, Co. Mayo. We would like now to review ways of making residential living more person focused as the age profile of the population has increased significantly since the home was first designed in the late eighties.

Achievements

- A new nurse call system was installed throughout the building.
- Dympna House plumbing system, with the installation of a new water tank, now complies with all regulations pertaining to safe hot water and legionellosis.



On pilgrimage to Knock Shrine, June 2002.

- The main shower room has had tiling replaced with new 'sheeting' from ceiling to floor. The first floor corridor was repainted. Residents chose new bedding and curtains. All the bedding now complies with fire regulations.
- The Residents Committee was re-established and meets monthly.
- Two residents from Dympna House moved to independent living within the complex.
- A new admission (a gentleman who had been living in an institution for 43 years) made a very successful transition into Dympna House.

Registration and Inspection

There was an unannounced and an announced inspection; both inspections resulted in excellent reports.

Training

Makaton Training was provided by a Speech Therapist and was conducted at a local Day Centre. It was attended by four staff.

Fire Training is part of our mandatory training. This training was provided twice during the year.

Nutritional Guidelines for Adults with a Learning Disability was launched. This half day seminar was attended by the Manager and Chef.



Understanding Autism was a day training course provided by Association of Residential Care (A.R.C). It was attended by eleven of our staff.

Sexuality and Relationships; this two day course was provided by the Family Planning Association and was attended by ten staff.

Stesolid Training was provided by Health Matters N.I. This half day training was attended by night staff and senior staff.

Learning Disability Awards Framework

From October 2002 ten Care Staff registered for L.D.A.F. training. This training is open to all care staff in N.I working in the Learning Disability field. The qualifications currently available are level 2 and level 3. All staff have the opportunity to develop with this training and they can begin with the induction and foundation units, which can take up to 6 months. Staff can then move on to level 2 or go to level 3.

All training now provided to staff in Dympna House will be L.D.A.F accredited to enable staff to build up their portfolios towards their awards.



Colm Martin and Gary Carr celebrating their Sports Personality Awards achievement.

Goals 2003

- Care staff to complete the induction and foundation units of the L.D.A.F. Once completed, they can go further with the award and work to complete levels 2 and 3.
- Dympna House Study Group to progress and work towards main aims and objectives set out at the first meeting.
- Residents currently not care managed will be reassessed in conjunction with North and West Belfast Trust and Dympna House Staff.
- To appoint a Senior Support Worker from within the service.

MOLINOS SERVICE

This supported housing scheme for people with a learning disability currently comprises seventeen places – ten in total at Dympna Mews and a flat in Dympna House and a further seven at Owenvale Mews.

Achievements

- In March 2002 the Molinos Service was successful in its application to be listed as an approved Domiciliary Care provider within the four Health and Social Services Trusts in the Eastern Region.



The main entrance to Owenvale Court.

- The 7 single bungalows and communal area at Owenvale Mews, Springfield Road were completed. The first tenant arrived in July 2002 and at present five tenants live there.
- There have been a number of changes of residents in the flat at Dympna House and within the Dympna Mews.

Training

Two of the Molinos staff began the L.D.A.F (Learning Disability Awards Framework)

One staff member completed the NVQ Level 4 in Management.

Goals 2003

- Explore ways of expanding the outreach element of the Molinos Service.
- All staff to participate in training units within the Learning Disability Award Framework.
- Secure funding for the operation of the communal facilities at Owenvale Mews.
- Set up a Tenants Committee for Dympna Mews and Owenvale Mews.



OWENVALE COURT

This 46 place residential home for frail elderly is the first venture of the Saint John of God Association into services for the elderly in Northern Ireland. The home opened in September and is slowly balancing the registration of new residents with increasing the complement of staff providing 24 hour cover.

Achievements

- An Open Day for professionals involved with care of the elderly was held in July. This was followed by recruitment of staff for the home.
- The first residents arrived on 9 September.
- On 24 September we had an unannounced inspection by Ms Hazel Gibson from the Registration and Inspection Unit. We received a satisfactory report.
- In October we conducted an intensive advertising campaign in the local press and through church notices.

Training

All staff had induction training including the use of SMART Technology and Fire Training.

North and West Belfast Health and Social Services Trust conducted a 1.5 hour session on Protection of Vulnerable Adults. Five staff members attended.

Springvale Training conducted a day course on basic food hygiene, which was attended by two staff members.

North Down and Ards College of Higher and Further Education provide various modules of NVQ Level 2 in Caring. Four staff members will be attending these through January to August 2003.

Goals 2003

- Full Occupancy.
- Discuss change in status of home with our joint management partners BIH Housing Association to achieve full occupancy.
- Staff recruitment to meet increase in resident numbers.

FUNDING STATEMENT 2002

	2002 £	2001 £
Income		
Fees (clients / patients)	435,434	355,505
Sundry	<u>111,540</u>	<u>74,349</u>
Total Income	<u>546,974</u>	<u>429,854</u>
Expenditure		
Pay	321,403	262,530
Non-Pay	<u>443,134</u>	<u>174,836</u>
Total Expenditure	<u>764,537</u>	<u>437,366</u>
Deficit	<u>217,563</u>	<u>7,512</u>



St. John of God *Hospitaller Services*

Our Province

IRELAND, MALAWI & NEW JERSEY, USA

PROVINCIAL & COUNCIL BROTHERS ROMAN LENNON, O.H. PROVINCIAL FINIAN BRENNAN WHITMORE, O.H. LAURENCE KEARNS, O.H.
HUGH GILLAN, O.H. FINNIAN GALLAGHER, O.H.



INTELLECTUAL DISABILITY SERVICES

St. Augustine's School, *Dublin*
St. John of God Breannán Enterprises, *Kerry*
St. John of God Carmona Services, *Dublin*
Callan Institute for Behavioural Support, *Dublin*
St. John of God Kildare Services
St. John of God Menni Services, *Dublin*
St. John of God North East Services,
Louth, Meath and Monaghan
St. John of God Association, *Belfast*
STEP Enterprises, *Dublin*

HOSPICE

FOR CHILDREN

Suzanne House, *Dublin*

MENTAL HEALTH SERVICES

St. John of God Hospital, *Dublin*
Cluain Mhuire Community Mental Health Services, *Dublin*
St. John of God Lucena Clinic Services
Dublin and Wicklow
Granada Institute, *Dublin*

PILGRIMS GUESTHOUSE

St. Joseph's at the Shrine,
Knock, Co. Mayo

HOUSING

City Gate, *Dublin*

OLDER PEOPLE

St. Joseph's Centre, *Dublin*

OVERSEAS

St. John of God Community Services,
Malawi, Africa

St. John of God Community Services,
New Jersey, USA

Holy Family Rehabilitation Centre
Monze Zambia
(Funded by our Province)



St. John of God
1495 - 1550



St. John of God
Hospitaller Services

We provide a range of services for children and adults in Ireland, Africa and the USA.

Care - Compassion - Respect

Saint John of God Association

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*Please note dialling prefixes:

Republic of Ireland +048; UK +028;
International +00+44+28

The Saint John of God Association provides residential and supported housing for older people and people with a learning disability.

Residential Services / Learning Disabilities

Dympna House, Glen Road, Belfast

Supported Accommodation / Learning Disabilities

Molinos Service, Glen Road, Belfast

Residential Services for Older People

Owenvale Court, Springfield Road, Belfast



A view of Owenvale Court

Inset - Residents Mr. & Mrs. T. McLoughlin

*Auditors: Finegan Gibson, Highbridge House,
23-25 High Street, Belfast BT1 2AA*

Bankers: First Trust Bank, 31-34 High Street, Belfast BT1 2AL

*Solicitors: Donaghy Carey Solicitors, 43-47 Rosemary Street,
Belfast BT1 1QB*

Company Registration No: NI 20856

Registered Charity No: XR43047

*The Saint John of God Association is the Hospitaller Order of
St. John of God incorporated in Northern Ireland.*



St. John of God Hospitaller Services

Care - Compassion - Respect