

Annual Report 2003



SAINT JOHN OF GOD
ASSOCIATION



OUR VOLUNTEERS

ST. JOHN OF GOD ASSOCIATION

The Mission of Saint John of God Association is to provide housing, care and/or support for frail elderly and people with disabilities, in a care home, supported housing or domiciliary care setting in accordance with the values, principles and caring traditions of the Hospitaller Order of St. John of God.

MANAGEMENT TEAM

Oona Rasmussen

Manager - Dympna House

Patrick Doak

Manager, Owenvale Court

Rita McGettrick

Administrative Manager

Brother Finnian Gallagher, O.H.

Director



Dear Friends and Colleagues,

The Special Olympics World Summer Games was not just a spectator event. One could not have been present at any of the events and not be drawn into it - emotionally or practically. Already there are videos, audios and books that powerfully capture those days and moments.

Since its inception in Ireland in 1978, Special Olympics has given new meaning to volunteering. This year, however, from Belfast to Bandon / from Belmullet to Balbriggan, people prepared, partook and celebrated voluntarism as never before.

Volunteers are an integral part of the culture of our parent body, the St. John of God Hospitaller Services throughout Ireland and in New Jersey, U.S.A., for over 30 years. At our Annual Review of 2002 we set our sights on formally introducing volunteering into our culture.

During the year our first team of volunteers completed their induction and training, and were presented with certificates. It was a very favourable coincidence that the Hospitaller Services published a revised edition of the Volunteers Handbook at the same time.

The appointment of Patrick Doak in May as Manager of Owenvale Court has unquestionably sealed the quality of service that our Mission Statement expresses. Coupled with the staff training programme, residents and their families can be assured of a high standard of care and support.

We continue to explore improved ways of delivering services to people, and acknowledge the cooperation of our partners - the Health and Social Services Trusts, Oaklee Housing Association and BIH Housing Association, and the support of Brother Ronan Lennon, O.H., our Provincial, and the Management Team from Hospitaller House.

Thanks also to the other members of our Management Team, Rita McGettrick, Oona Rasmussen and Maria Hamill who managed Molinos Services until October, and to all our dedicated and loyal staff in the three services.

Brother Finnian Gallagher O.H.



ACTIVITIES 2003

St. John of God Hospitaller Services is registered with the Companies Office, Northern Ireland, as Saint John of God Association. The Association holds Joint Management Agreements with Oaklee Housing Association for Dympna House, Dympna Mews and Lanthorn Mews, and with B.I.H Housing Association for Owenvale Court and Owenvale Mews. The Association's office is located in Dympna House.

Saint John of God Association is a Registered Charity, and operates as a voluntary organisation, i.e., it is in receipt of statutory funding for the provision of services, and surplus is directed back into the services. Two components of the Association's services are subject to the scrutiny of an independent agency, the Registration and Inspection Unit of the Eastern Health and Social Services Board, which inspects and registers Dympna House and Owenvale Court. Funding is received from the North & West Belfast Health and Social Services Trust and from the Housing Executive - Supporting People - for the Molinos Service.

STAFF RECOGNITION

To coincide with the feast day of Saint John of God, 8th March, the Association inaugurated its Years of Service Award. Staff who have been working with the Association for 10 years or more received a framed certificate in recognition of their devoted service at a function in Dympna House and celebrated at a local restaurant. The Provincial, Br Ronan Lennon, O.H., sent greetings to those being honoured and signed the certificates.

The four staff thus honoured are: Rita McGettrick, Administrative Manager, (13 years); Oonagh Stewart, Residential

Worker, (11 years); Kathleen Webb, Care Assistant, (11 years) and Martin McAreavey, Residential Worker, (10 years).

We are delighted to congratulate each of them for their dedicated commitment directly or indirectly in Hospitaller Service to the people we work with, their families and to our co-workers.

VOLUNTEERS

Arising directly from our last Annual Review Meeting, where it was proposed that the Association would promote the introduction of Volunteers into the Association, Roisin Vernon, Residential Worker at Dympna House, offered to take on the initiative of promoting, recruiting, training and integrating volunteers. The first intake of volunteers were ready for presentation of certificates on 8th December, feast of the Province (our region of the St. John of God Order). It was a favourable coincidence that the revised Policy on Volunteering for the St. John of God Hospitaller Services was published in Dublin at the same time.

DYMPNA HOUSE

This residential home, on Glen Road, is for twenty two adults with a learning disability and has an additional respite place. All residents attend a day centre, Monday to Friday.

Residents enjoy a good level of social life. During the year, residents of Dympna House took part in summer holidays and the St. John of God pilgrimage to Knock Shrine, Co. Mayo. We would like now to review ways of making residential living more person focused as the age profile of the population has increased significantly since the home was first designed in the late eighties.

ACHIEVEMENTS

- We are pleased to be the beneficiaries of the successful recruitment and induction of five volunteers. They are now involved in the daily life of the residents. They have become an invaluable part of the staff team, each giving a few hours of committed input every week.
- The Registration and Inspection Unit conducted one unannounced and one announced inspection during the year. We also had a pharmacy inspection and a comprehensive financial inspection. The Estates Inspection is pending. We are proud of the successful outcomes of these inspections, and staff are complimented on the consistent thoroughness of their work.

TRAINING

The Northern Ireland Social Care Council (N.I.S.C.C) came into force in April 2003. The main aim of this council is to register all staff working in social care. When staff become registered, the council have to be satisfied that they meet the minimum training requirements. At present, it is expected that at least 50% of care workers in voluntary and independent sectors will be trained to NVQ Level 2 by April 2005.

Preparation is now underway to begin NVQ Level 2 and Level 3. Induction work



KOREAN VISITORS

Parents and staff from St. John of God Evergreen Centre, Seoul, Korea, visited our Molinos Service as part of a study tour of St. John of God Hospitaller Services in Ireland.

already completed by staff can be used towards the Level 2 qualification. Two staff will be trained as assessors for these two levels of training.

All mandatory training was completed which includes Fire, First Aid, Moving and Handling, Vulnerable Adults. We also had a new course titled 'An Introduction to Learning Disability' which gave information from birth to adulthood and how learning disability can affect human growth and development, and addressed issues such as minimising negative attitudes.

Four staff completed the induction module of L.D.A.F.

Our volunteers take part in all our training days and enjoy the involvement with staff and the content of the actual courses.

GOALS 2004

- NVQ Level 2 & Level 3 and at least four staff to complete NVQ 2 within six months.
- Re-establish a Relatives Committee.
- Recommence fundraising for residents' comfort funds.

MOLINOS SERVICE

The supported housing scheme currently comprises twenty two places - ten in total at Dympna Mews and a flat in Dympna House, five at Lanthorn Mews and a further seven at Owenvale Mews.

During the year we bade farewell to Maria Hamill, Manager of Molinos Service. We thank Maria for the guidance she provided in our Domiciliary and Supported Housing Service.

The decision by the Dominican Sisters to invite Saint John of God Association to

assume the management of Lanthorn Community on Falls Road is considered a great honour. We pay tribute to the Sisters for their initiative taken over ten years ago as an extension of their work in SPRED, for having developed this service as a true community.

Lanthorn Mews, consists of three terraced houses, one designed as two supported housing flats and the adjoining two houses forming one residence.

ACHIEVEMENTS

- The successful recruitment of a full compliment of staff.
- The success of a Tenants' Social Club which meets every Tuesday at Owenvale Mews.
- One staff member completed the Induction and Foundation Training for L.D.A.F.
- The seven single bungalows at Owenvale Mews achieved full occupancy before Christmas and the tenants enjoy living there.
- Plans are underway to redevelop 143G Dympna Mews to accommodate three women coming from Muckamore Abbey.

GOALS 2004

- To recruit a new Manager for Molinos Service.
- To complete the work on 143G Dympna Mews.
- To recruit, induct and train new staff to work in 143G.
- To widen the criteria for accessing our supported housing scheme.
- To develop and expand the Domiciliary aspect of the Molinos Service.



PLANNING FOR RETIREMENT LIVING

Fr. Fintan Brennan-Whitmore, O.H., and staff from St. John of God North East Services visited Owenvale Court as part of "Planning for Retirement Living" for people attending their services.

OWENVALE COURT

Over the past year Owenvale Court has continued to provide a much needed service to frail elderly residents. The local community and outside agencies are becoming more interested in the ethos and service on offer at the unit.

ACHIEVEMENTS

- We have reached full resident occupancy.
- An admission waiting list has now been established.
- Rotational respite is available on a six weekly basis.
- Home from hospital service is now available to local Trusts and Care Managers.
- A day care placement service has also commenced.

There have been three unannounced and two announced inspections over the past eight months; all have had satisfactory reports.

STAFF TRAINING AND DEVELOPMENT

All staff have received full unit induction training and this includes Protection of Vulnerable Adults, First Aid, Risk Assessment and Fire Training. Staff are trained in the reporting and documenting of residents' daily tasks, activities and reminiscence therapy.

Barbican Development Services are currently providing our NVQ Training.

Five Care Staff have recently qualified to NVQ Level 2.

Six Care Assistants are currently undergoing their NVQ Level 2 training.

Two Senior Care Assistants are currently undergoing their NVQ Level 3 training.

The Manager is currently undergoing NVQ Assessment and Verification training.

STAFFING LEVELS

There are three Senior Care Assistants, eleven Care Assistants and three catering staff. In addition there are four other staff.

GOALS FOR 2004

- Further development of our day care service.
- Development of volunteer involvement.
- Establish a residents committee.
- Establish a "Friends of Owenvale Court" group.



YEARS OF SERVICE AWARDS

Front L - R: Kathleen Webb and Rita McGettrick
Back L - R: Martin McAreavey, Brother Finnian Gallagher, O.H., and Oonagh Stewart.

FUNDING STATEMENT 2003

	2003 £	2002 £
Income		
Fees (clients / patients)	685,804	435,434
Sundry	<u>162,273</u>	<u>111,540</u>
Total Income	<u>848,076</u>	<u>546,974</u>
Expenditure		
Pay	516,532	321,403
Non-Pay	<u>307,616</u>	<u>443,134</u>
Total Expenditure	<u>824,148</u>	<u>764,537</u>
Surplus / (Deficit)	<u>23,928</u>	<u>(217,563)</u>



St. John of God *Hospitaller* Services

Our Province

IRELAND, MALAWI & NEW JERSEY, USA

PROVINCIAL & COUNCIL BROTHERS RONAN LENNON, O.H. - PROVINCIAL;
FINTAN BRENNAN-WHITMORE, O.H.; LAURENCE KEARNS, O.H.; LUIS PADIERNE, O.H.;
FINNIAN GALLAGHER, O.H.



INTELLECTUAL DISABILITY SERVICES

St. Augustine's School, *Dublin*
St. John of God Breannán Services, *Kerry*
St. John of God Carmona Services, *Dublin*
Callan Institute for Behavioural Support, *Dublin*
St. John of God Kildare Services
St. John of God Menni Services, *Dublin*
St. John of God North East Services,
Louth, Meath and Monaghan
St. John of God Association, *Belfast*
STEP Enterprises, *Dublin*

HOSPICE FOR CHILDREN

Suzanne House, *Dublin*

MENTAL HEALTH SERVICES

St. John of God Hospital, *Dublin*
Cluain Mhuire Community Mental Health Services, *Dublin*
St. John of God Lucena Clinic Services
Dublin and Wicklow
Granada Institute, *Dublin*

PILGRIMS GUESTHOUSE

St. Joseph's at the Shrine,
Knock, Co. Mayo

HOUSING

City Gate, *Dublin*
St. John of God Association, *Belfast*

OLDER PEOPLE

St. Joseph's Centre, *Dublin*
St. John of God Association, *Belfast*

OVERSEAS

St. John of God Community Services, *Malawi, Africa*
St. John of God Community Services, *New Jersey, USA*
Holy Family Rehabilitation Centre *Monze Zambia*
(Funded by our Province)

Saint John of God Association

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*Please note dialling prefixes:
Republic of Ireland 048; UK 028;
International 00 44 28

Saint John of God Association provides residential, supported housing and domiciliary care for older people and people with a learning disability.

Residential Services / Learning Disability
Dympna House, Glen Road, Belfast

Residential Services for Older People
Owenvale Court, Springfield Road, Belfast

Supported Housing / Domiciliary Care
Molinos Service, Glen Road, Belfast

Auditors: Finegan Gibson, Highbridge House,
23-25 High Street, Belfast BT1 2AA

Bankers: First Trust Bank, 31-34 High Street, Belfast BT1 2AL

Solicitors: Donaghy Carey Solicitors,
43-47 Rosemary Street, Belfast BT1 1QB

Company Registration No: NI 20856
Registered Charity No: XR43047

*Saint John of God Hospitaller Services is incorporated in Northern Ireland as **Saint John of God Association.***



St. John of God
1495 - 1550



St. John of God
Hospitaller Services

We provide a range of services for children and adults
in Ireland, Africa and the USA.

Care - Compassion - Respect



*Our Volunteers: Marian McCahey, Josephine Downes,
Jean McGuckin, Orlaith Walsh, Fionnuala Walsh*